

**From:** [Soo, Kit, Env. Health](#)  
**To:** [Andrew Lavaux](#)  
**Cc:** [Roe, Dilan, Env. Health; "Bob Clark-Riddell"](#)  
**Subject:** RO3217 - 1233 Bockman Road, San Lorenzo, CA - Complaint from Resident  
**Date:** Tuesday, November 08, 2016 11:08:00 AM  
**Attachments:** [RO3217\\_PHONE\\_LOG\\_2016-11-18.pdf](#)  
[17109 Via Chiquita - Google Maps.pdf](#)

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Dear Mr. Lavaux,

Please note that on November 7, 2016, we received a complaint from a resident adjacent to the site. I was able to speak to Mrs. Marisa Frame this morning (November 8, 2016) and she acknowledged receiving the fact sheet in her mail about a month ago. Please see the attached phone log on our discussion and location of her home with respect to the site.

It has been brought to our attention that during earthwork activities in October 2016, a significant amount of dust was generated and deposited on the whole back deck, windows and screens at the residence of Mrs. Frame. Mrs. Frame is concerned about her family and wants to know what can be done to reduce the amount of dust generated as well as what her family needs to do to be protected from the contaminants in the dust. Please review your Site Management Plan to include a mitigation plan for dust control and monitoring. Prepare a standalone document/appendix, Site and Perimeter Air Monitoring, and Dust Mitigation Plan. This plan is required to be submitted and reviewed by Alameda County Department of Environmental Health (ACDEH) prior to implementation of any earthwork or environmental activities that have the potential to generate dust.

#### **TECHNICAL REPORT REQUEST**

Please upload technical reports to the ACDEH ftp site (Attention: Kit Soo), and to the State Water Resources Control Boards' GeoTracker website according to the following schedule and file-naming convention:

- As soon as possible and at least before November 23, 2016 - Site and Perimeter Air Monitoring, and Dust Mitigation Plan  
File to be named: WP\_R\_yyyy-mm-dd RO3217

If you have any questions, please call me at (510) 567-6791 or send me an e-mail at [kit.soo@acgov.org](mailto:kit.soo@acgov.org). Online case files are available for review at the following website: <http://www.acgov.org.aceh/index/htm>.

If you have any questions, please let me know.

Thank you, Kit

**Kit Soo, PG**

***Senior Hazardous Materials Specialist***

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