

From: [Conti, Ed](#)
To: [Plunkett, Steven, Env. Health](#)
Cc: [Croteau, Darren](#); sean@svendsens.com
Subject: SLIC Case No. RO0002624 Pacific Shops, Inc. and Fuel Leak Case No. RO0002951 Pacific Shops, Inc.
Date: Monday, December 28, 2009 2:35:21 PM

Steven,

Thanks again for your time on the phone this morning to discuss SLIC Case No. RO0002624 Pacific Shops, Inc. and Fuel Leak Case No. RO0002951 Pacific Shops, Inc. I appreciate your understanding of how important it is to the Svendsens that ACEH complete the promised steps for closure of these lingering matters.

From our discussion, I understand that you have completed your review of Fuel Leak Case No. RO0002951 and, subject to approval by the program manager (Donna Drogos), you have identified no impediments to closure. I understand that you are meeting with Ms. Drogos tomorrow to review your findings on various sites and that you will include Fuel Leak Case No. RO0002951 on tomorrow's agenda. Assuming Ms. Drogos concurs, you will upload the county's findings in the Geotracker database prior to January 8, 2010, the date of your transfer to the CUPA program. When the Geotracker upload is complete, I understand that begins a 90-day clock during which time the County shall close the case. Please let me know if there are any impediments to completing this process as discussed and if there is anything we can do to help ensure completion.

Regarding SLIC Case No. RO0002624 Pacific Shops, Inc., I understand from our discussion that you began the Case Closure Summary but were redirected to focus on review of your fuel leak cases. Following our conversation, Sean Svendsen of Pacific Shops and I spoke with Ms. Drogos regarding this matter. We reminded her that the ACEH issued a letter in February 2007 indicating that this case was ready for closure pending the results of one more round of groundwater sampling, which was subsequently done with satisfactory results. ACEH reiterated its intent to close the case at our June 10, 2009 meeting. Since you are the only person that has completed review of the voluminous case file, since you have already begun the case closure summary, and since the case has been essentially inactive for over two years and is clearly a very low priority, assigning it to a new case manager would be extremely inefficient. If the case is reassigned before the closure summary is complete, the Svendsens will be left with an open case on their property for the foreseeable future and likely for a year or more. A new case manager simply will have duties that take priority over review of an old, inactive, voluminous case file. This seems inconsistent with ACEH's and the state's stated intent to close cases that are ready for closure, and puts the Svendsens and their small business at a significant disadvantage. As you might expect, the Svendsens are very upset over the current situation and feel that they have been extremely patient. We urged Ms. Drogos to allow you to complete the case closure summary for SLIC Case No. RO0002624 before your transfer. She promised to discuss it with you and get back to us. I am hoping this can be on your agenda for your meeting with Ms. Drogos tomorrow, if not before. Please let me know the outcome of your discussions as soon as possible.

Thank you again for your time. I look forward to hearing back from you.

Regards,
Ed

*Edward P. Conti, CEG, CHG
Vice President & Principal Geologist
AMEC Geomatrix, Inc.
2101 Webster Street, 12th Floor
Oakland, CA 94612
phone: 510-663-4140 fax: 510-663-4141*

ed.conti@amec.com www.amec.com

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