

## Detterman, Mark, Env. Health

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**From:** hankstowing@aol.com  
**Sent:** Monday, August 03, 2009 12:16 PM  
**To:** Detterman, Mark, Env. Health  
**Subject:** Re: Notice

Thank you Mark!

I called the help desk and they walked me through it. I have "claimed" what I needed to. I will be sending you the report from 1992 and the correspondence up to 1998 from your department.

Thanks again for your help. Good luck in your job.

Lisa Baria  
Hanks Automotive Service  
(Hanks Towing)

-----Original Message-----

**From:** Detterman, Mark, Env. Health <Mark.Detterman@acgov.org>  
**To:** 'hankstowing@aol.com' <hankstowing@aol.com>  
**Sent:** Mon, Aug 3, 2009 11:22 am  
**Subject:** RE: Re Notice

Hi Lisa,

Good to talk with you this morning. The PDF copies of available reports for all sites including yours can be downloaded at the website listed below. Likely you'll need to temporarily allow pop ups. Don't use the map that will eventually appear. Use the "search" tab at the top of the blue column on the right, then use the following drop down menus: "LOP Document Search" and "Record ID – RO Number". Then type in the last significant digits of your RO (case number; which is 2826 in your case; it's on the letter). Most likely a number of cases will pop up, but select yours to see what we have available.

Good luck (but it shouldn't be hard to get to)!

*Mark Detterman  
Hazardous Materials Specialist, PG, CEG  
Alameda County Environmental Health  
1131 Harbor Bay Parkway  
Alameda, CA 94502  
Direct: 510.567.6876  
Fax: 510.337.9335  
Email: [mark.detterman@acgov.org](mailto:mark.detterman@acgov.org)*

*PDF copies of case files can be downloaded at: <http://ehgis.acgov.org/dehpublic/dehpublic.jsp>*

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**From:** [hankstowing@aol.com](mailto:hankstowing@aol.com) [<mailto:hankstowing@aol.com>]  
**Sent:** Monday, August 03, 2009 8:54 AM  
**To:** Detterman, Mark, Env. Health; Drogos, Donna, Env. Health  
**Subject:** Re Notice

Good morning,

I am responding to a notice that I received in the mail. I left a phone message for you to call me back this morning. I would like to know what it is that I am suppose to do regarding the notice. We have not had a underground take for 30 years.

I am unable to pull anything up on the site regarding any status reports.

I look forward to clearing this up. Please give me a call as soon as possible.

Thank you,

Lisa Baria  
Hanks Automotive Service  
510-276-5200  
#T06019756277