

Detterman, Mark, Env. Health

From: colleen osterberg [colleenosterberg@gmail.com]
Sent: Tuesday, August 13, 2013 3:54 PM
To: Esters, Kelly C
Cc: nsobinina@yahoo.com; Hetrick, Eric G; Gilbert, Judy; Detterman, Mark, Env. Health; winkleresq@aol.com; cwolf@walshpm.com; lbrennan@CRAworld.com
Subject: Re: FW: Site 95607 - 5269 Crow Canyon Road, Castro Valley, CA - Sobinins feedback to proposed cleanup action

August 13, 2013

Dear Kelly,

We, and I'm speaking on behalf of the Osterberg and Sobinin families, are very disappointed with the meeting last evening. You left us stressed out and in tears, we have not been able to think of anything else. Nothing about this process has been above board. The site map we received with your letter dated July 12 is already obsolete, and a new site map was not provided to us at last night's meeting. You did not have the address of the location of the unit in Santa Cruz. It's brand new and unproven. You had a unit at this site for 10 years, from 1984 to 1994, and it failed. Why wasn't this plume disclosed to both homeowners? Was it disclosed to William Lyon homes?

You came to this meeting and said you would be working with us, yet at this meeting you told us there were no other options for this unit, but against our back fence and your start date is in 17 days. Nobody is working with both families, nobody has taken us into consideration, you are working with Kevin Hinkley and you are doing what's best for him. This is his problem, not ours, he should be inconvenienced, not us. We were told there were not markings on the lot. Yes there are. Kevin Hinkley told me nothing would be against the back fence. The front area around his sign measures 48 ft. by 10 ft., and that's around the planter area not using any parking spaces. There is plenty of room at the front of his property for this unit. He doesn't want his sign blocked. The sign can easily be moved. There are up to 15 dusty and dirty vehicles stored on this property, and I don't believe any of them operate. He has a huge lot, with plenty of room to accommodate this trailer in another area, even if he loses two parking spaces.

We purchased our homes in this area for a specific reason. The peace, tranquility, flora and fauna. Now, looking out my kitchen window, my dining room windows, my family room windows, my master bedroom windows, my master bathroom windows will be looking into a huge storage container with a pipe protruding from the top, with cyclone fencing around it. All the flora and fauna I so love will be gone, there will be a gaping hole. There is wildlife that lives in this area, they eat in this area. This is a huge disruption to our lives and it's creating stress for our families, not to mention what the noise will do to our pets. I have Rheumatoid Arthritis, stress affects me horribly. Mr. Sobinin had a quadruple bypass and has 7 stents, stress affects him horribly as well. A peaceful home is imperative to us. Not everybody who lives in our homes works Monday thru Friday, some work weekends and have weekdays off. This will negatively affect their days of solitude. This unit will block the sunshine from the Sobonin's home and backyard, they will also be staring at it every day from every window. There will be noise from this unit, even if it's subliminal. There will be months of construction noise, from cranes to jack hammer's. Not one person working will have any respect for us, our homes or our pets. We feel violated. And we will have to live with this for years.

This will affect the price of our homes, we will not be able to refinance nor will we be able to sell if we so choose.

You and your group have been working on this for years, and we have not been included in any of the process and planning. You met with us for 55 minutes last night. No current drawing or map provided to us, no address of the existing unit in Santa Cruz, it was to run on coal and now it's propane, or some other means. You have no communication with the crane operator, who starts in 2 ½ weeks. Everything is vague, this is ridiculous.

Our home life will be disrupted horribly for years, it will take years and years to have any trees and shrubs back to the way they look now. I want to know why this was not disclosed to us when we purchased our properties. Why are you putting this unit into a place that only works for Kevin Hinkley? This is his place of business, not his home. It can certainly go very easily into the front of the property, and that is what's best. It is his problem, not ours, he should be the only person who should be inconvenienced.

We would like to meet again to go over other options for this unit.

Sincerely,

The Osterberg and Sobinin families

cc: Sobinin family
Winkler Esq.
Walsh Property Management
Mark Detterman
Len Brennan
Eric Hetrick

On Mon, Aug 5, 2013 at 3:07 PM, Esters, Kelly C <KEsters@chevron.com> wrote:

Ms. Sobinina and Ms. Osterberg,

Eric Hetrick forwarded me Ms. Sobinina's email below regarding the above-referenced site. Eric and I would like to set up a time to meet with you both next week (8/12/13 through 8/16/13) to address the questions outlined in the email and any other concerns you may have about the proposed remediation at the above-referenced site. We can meet at our offices in San Ramon or we can come to your homes if more convenient. Please let me know if there is a specific date and time that will work best for you and where you would like to meet. Thank you.

Kelly C. Esters
Property Specialist
Claims & Agreements - West

Chevron Environmental Management Company

Marketing Business Unit

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kesters@chevron.com

From: Nina Sobinina [<mailto:nsobinina@yahoo.com>]

Sent: Monday, August 05, 2013 7:32 AM

To: mark.detterman@acgov.org

Cc: jgilbert@crowworld.com; Hetrick, Eric G; colleenosterberg@gmail.com

Subject: Sobinins feedback to 5269 Crow Canyon Road, Castro Valley proposed cleanup action

Attention: Mark Detterman

Judy Gilbert

Eric Hetrick

Concerning: Former Chevron Station #9-5607

5269 Crow Canyon Road,

Castro Valley, CA

Mark,

Thank you for the time you spend with us on Thursday, 07/18/2013, when we visited Alameda County Health Agency office, and showing to us proposed Site Plan of the Former Chevron station#95607, located at 5269 Crow Canyon Road, Castro Valley, presently Kevin Hinkley Auto Shop.

We, Sobinins family, and our neighbors, Colleen and Dan Osterberg, are very concerned with the proposed plans and lack of some critical information available at this time.

We, Sobinins, are the closest neighbors to the Kevin Hinkley Auto Tech shop.

Our property, 20044 Shadow Creek Circle, directly borders Autoshop on the east side.

As of right now, based on the site-plan, a generator unit is planned to be installed at the closest possible location (of all the possible options) to our house, particularly our bedroom windows.

This operating generator and other equipment will disrupt our lives, affect our health, and interfere with our established comfort and habitation of our home.

Most importantly, we were gearing up to sell our property as soon as the real estate prices started to pick up, which has been happening in recent time. With the clean-up effort setting underway we are bound for the duration of this act in order to realize the fair market value of our property; which means all our subsequent plans are also suspended during this time. This is definitely causing high stress and disorientation of our plans.

Please understand, that timing and quickness of execution of this effort is absolutely important to us, and we definitely understand the need to have it done; but, we hope this environmental cleanup does not disregard and inconvenience the neighboring lives that it will (at the moment, negatively) impact. Also, we cannot miss the healthy market opportunity to actualize our financial and life plans.

Please provide the clarity on the following:

- Why can't the generator unit, which is currently modeled to exist on the east side of the shop, be located somewhere further away from the living quarters and neighbors, and be located next to un-neighboring areas? Please see proposed locations on the attached diagram/site-plan.
- How does this unit look? What is its height and width? What color will it be? Will it be covered by some structure to blend with the surroundings and make it less obvious?
- How loud is this unit projected to be? How far away do you have to be to not hear the sound?
- How long will the installation/construction of this and the rest of the units take before they can begin the clean-up?
- How long is the clean-up effort expected to last?
- Does the above duration account for all the clean-up cycles? How many cycles do you expect it will take? What is the worst case scenario duration with all the cleanup cycles?
- What cleaning process, from the considered options, will be applied?

Seriously concerned and alarmed neighbors,

Nina Sobinina
Phone: [510-415-4165](tel:510-415-4165)