Detterman, Mark, Env. Health

From: colleen osterberg [colleenosterberg@gmail.com]

Sent: Tuesday, August 06, 2013 3:58 PM

To: Nina Sobinina

Cc: Detterman, Mark, Env. Health; jqilbert@craworld.com; ehetrick@chevron.com

Subject: Re: Sobinins feedback to 5269 Crow Canyon Road, Castro Valley proposed cleanup action

Attachments: Mark Detterman.docx

Dear Mark,

Please find attached my letter to you which I planned on mailing tomorrow.

Thank you,

Colleen Osterberg

On Mon, Aug 5, 2013 at 7:31 AM, Nina Sobinina nsobinina@yahoo.com wrote:

Attention: Mark Detterman

Judy Gilbert Eric Hetrick

Concerning: Former Chevron Station #9-5607

5269 Crow Canyon Road,

Castro Valley, CA

Mark,

Thank you for the time you spend with us on Thursday, 07/18/2013, when we visited Alameda County Health Agency office, and showing to us proposed Site Plan of the Former Chevron station#95607, located at 5269 Crow Canyon Road, Castro Valley, presently Kevin Hinkley Auto Shop.

We, Sobinins family, and our neighbors, Colleen and Dan Osterberg, are very concerned with the proposed plans and lack of some critical information available at this time.

We, Sobinins, are the closest neighbors to the Kevin Hinkley Auto Tech shop.

Our property, 20044 Shadow Creek Circle, directly borders Autoshop on the east side.

As of right now, based on the site-plan, a generator unit is planned to be installed at the closest possible location (of all the possible options) to our house, particularly our bedroom windows.

This operating generator and other equipment will disrupt our lives, affect our health, and interfere with our established comfort and habitation of our home.

Most importantly, we were gearing up to sell our property as soon as the real estate prices started to pick up, which has been happening in recent time. With the clean-up effort setting underway we are bound for the duration of this act in order to realize the fair market value of our property; which means all our subsequent plans are also suspended during this time. This is definitely causing high stress and disorientation of our plans.

Please understand, that timing and quickness of execution of this effort is absolutely important to us, and we definitely understand the need to have it done; but, we hope this environmental cleanup does not disregard and inconvenience the neighboring lives that it will (at the moment, negatively) impact. Also, we cannot miss the healthy market opportunity to actualize our financial and life plans.

Please provide the clarity on the following:

- Why can't the generator unit, which is currently modeled to exist on the east side of the shop, be located somewhere further away from the living quarters and neighbors, and be located next to un-neighboring areas? Please see proposed locations on the attached diagram/site-plan.
- How does this unit look? What is its height and width? What color will it be? Will it be covered by some structure to blend with the surroundings and make it less obvious?
- How loud is this unit projected to be? How far away do you have to be to not hear the sound?
- How long will the installation/construction of this and the rest of the units take before they can begin the clean-up?
- How long is the clean-up effort expected to last?
- Does the above duration account for all the clean-up cycles? How many cycles do you expect it will take? What is the worst case scenario duration with all the cleanup cycles?
- What cleaning process, from the considered options, will be applied?

Seriously concerned and alarmed neighbors,

Nina Sobinina

Phone: 510-415-4165

August 6, 2013

Alameda County Environment Health 1131 Harbor Parkway, Suite 250 Alameda, CA 94502 Attn: Mark Detterman

Dear Mark,

Thank you for returning my call on Friday, July 12. Both me and my neighbors, Nina and Aleksy Sobinin are extremely concerned with the letter we received informing us of our cut-off date to submit written comments regarding corrective action at the former Chevron Station #9-5607. The letter we received informed us of cut-off date July 8, 2013, the post mark on the envelope was stamped July 9, 2013. Thank you for the new letter, which gives us the corrected cut-off date of August 15, 2013.

Both me, my family as well as the Sobinin family are extremely concerned with the corrective action to take place at the former Chevron Station. In October of 2011, 4 people representing this issue knocked on my door, one of them was Marian Catedral-King. Ms. Catedral-King's business card says she's a PGPA representative; she is with Chevron Corp. in their Policy, Government & Public Affairs Department. She, along with 4 others, told Dan Osterberg they'd come back to my home the following week on Tuesday to speak with me. They never showed up and we never heard from them again.

Kevin Hinkley from Hinkley Auto Tech, who now occupies the space of the old Chevron Station, told me the area behind my home as well as the Sobinin residence would no longer house any remediation equipment, a new location was to be used. In the letter I received in July 2013, remediation equipment is indeed located right behind our backyards at the back fence. This is incredibly disturbing to both our families, not to mention the property values of our homes.

We do not understand why this issue wasn't resolved in 1984 when the leak occurred. We don't understand why this issue wasn't resolved while the area was a dirt lot, which were 15 of the last 29 years. And now numerous treatment technologies are proposed to operate for up to 3 years. I'm sure you can

understand our fears, both for ourselves, our children, our animals as well as to our property values. We have had a bad economy for years, and it's finally turning around. But, because of this vague up to 3 year treatment plan, our home values will be affected negatively. If we were to sell our homes, or refinance our homes, we must disclose this treatment plan.

As stated in the letter, the treatment technology will be one or more of many items listed. We are very concerned with our health, our children's health, our animal's health, the noise, and the most fearful of all, the unknown. For up to 3 years.

How do we go about living a peaceful life with this hanging over our heads? Why is it right against the fence? Certainly there are other areas which could accommodate the equipment. We will still have to disclose this information, but it wouldn't be so close to our homes.

Nothing about this has been above board, it's very difficult to have confidence in Chevron when their representatives do not show up when they say they will, the letter is dated incorrectly, the technologies used are vague, the letter has the wrong date. This is very stressful for both families, it's something we will be thinking about and living with each and every day for 3 years. I strongly feel some type of compensation is in order, at least.

We would appreciate some type of communication by a Chevron Representative to discuss this further.

Best regards,

Colleen Osterberg

Cc: Nina and Aleksy Sobinin
Mr. Robert Winkler, esq.