

June 19, 2013

Bruce Miller  
P.O. Box 11165  
Oakland, California 94611

*I will have to refuse this request. Your two wells will greatly hamper the tenants only entrance to and from the building. I could be held liable for any injuries; the insurance company*

Re: Request for Access to Property Located at  
5606 Taft Avenue, Oakland, California

Dear Mr. Miller:

*may not accept responsibility and who knows how the fire dept would react. Sorry I can't help you on this. Bruce G Miller*

As a result of an ongoing environmental assessment at the Shell-branded service station located at 5755 Broadway, Oakland, Shell Oil Products US ("SOP US") has been advised that there may be hydrocarbons (gasoline, oil, etc.) in or about your property located at 5606 Taft Avenue, Oakland, in the vicinity of the service station. Therefore, on behalf of SOP US we request permission to enter your property and perform the work outlined below to determine if hydrocarbons originating from the Shell service station are present and remediate such hydrocarbons as may be required by applicable law.

The work to be performed may include the installation of monitoring well(s) and periodic monitoring of such wells, tests, inspections, borings, engineering studies, surveys, appraisals, environmental studies, remediation operations and/or other activities that SOP US deems necessary to comply with all applicable federal, state and local statutes, regulations, ordinances, directives, orders and standards governing underground storage tank systems and the assessment or remediation of petroleum hydrocarbons. Any monitoring wells we install will be capped at grade level. The proposed locations for the wells are indicated on the attached site map.

A licensed contractor retained by SOP US will perform the above work. This work is being performed on behalf of SOP US to comply with the environmental requirements of the State of California.

The work may result in minor disruptions of the normal use of your property. The property will be restored to its approximate former condition as soon as possible after we have ascertained if hydrocarbons from the Shell service station are present and, to the extent required, such hydrocarbons have been remediated. SOP US agrees to indemnify you from any and all claims by third parties arising out of the work performed by SOP US under this agreement.

Please sign below to signify your consent and return this letter with the attachments in the enclosed stamped envelope.