



# ROESSLER INVESTMENT GROUP

COMMERCIAL BROKERAGE

March 6, 2008

Steven Plunkett  
Hazardous Materials Specialist  
Environmental Health Services  
Environmental Protection  
1131 Harbour Bay Parkway, Suite 250  
Alameda, CA 94502-6577

**RECEIVED**

2:36 pm, Mar 07, 2008

Alameda County  
Environmental Health

Re: Spills, leaks, investigations and cleanup  
(SLIC) Case file #R00002863  
Global ID # TO6019764784  
Crow Canyon Cleaners  
7272 San Ramon Rd., Dublin, CA

Dear Steven,

This letter will confirm our conversation of yesterday that we have asked for and you have approved another week or two to arrange for the next stage of investigation to be done for the environmental contamination at the above-described property. The circumstances are as follows:

1. We had arranged for Environmental Resources Management ("ERM") to start work today, but there was an unexpected and significant cost increase which we were not aware of until early this week. This created significant confusion. We met with ERM yesterday to discuss the problem. Our firm goal is, always has been and will continue to be to take action necessary to protect health and the environment at reasonable cost, and we want to be sure this is the case with the next stage of work.
2. Because of the rising expectation of costs to test and remediate the contamination, we have now involved the current owner, Gabriel Chiu ("Chiu") in the day-to-day process of reviewing all aspects of the work. I met yesterday for several hours with Chiu and brought him up to date on all aspects. One possible cost savings that we may have identified is the location of the water lines which ERM could not identify and Chiu believes he knows the location of.
3. When we started on this project, we were unaware of the vapor situation in the Montessori School. We are now all aware of the situation and are proceeding as fast as possible to address any concerns that you or any other government agency has. When I met with Chiu yesterday, we discussed the possibility of moving the

Montessori School to the space immediately to the south. The assumption was that there is not a vapor problem in that space (which would have to be tested prior to a move) and that this may help relieve the concerns dealing with the vapor in the Montessori School. Based on my conversation with you yesterday, however, we should probably wait until the next testing is completed before we further consider this possibility.

4. As you know, Bruce Burrows and I (particularly Bruce) have spent a tremendous amount of time to solve this problem. We have attempted to involve the current and past cleaners, one, several or all of whom are the cause of contamination. We had hoped they would step up to the line, take responsibility for their actions and assist us financially as well as our time involvement. Unfortunately, the cleaners and/or their respective attorneys have, so far to this time, decided not to assist Bruce and I nor to thank us in any way for the tremendous amount of time we have spent on their behalf, but rather have set the stage for a lengthy and costly legal situation in an attempt to escape all or a portion of their liabilities.
5. This has been a frustrating situation for all involved. What appeared to be a rather simple problem with a simple solution has mushroomed into a complex problem with a complex solution. I appreciate your ongoing patience and, as I stated to you, this will be my top priority on a daily basis. I will be updating on our progress.

Very truly yours,



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cc: Bruce Burrows  
Karl Morthole