From: Carter, Brenda [blcarter@craworld.com]
Sent: Thursday, July 10, 2008 2:06 PM
To: Hamid Foolad
Cc: Friel, Ana; Wickham, Jerry, Env. Health; Brown, Denis L SOPUS-OP-COR-H
Subject: GeoTracker problem with T0600101931 and T0600140495

Attachments: 7-3-08 ACHCSA Letter.pdf
Mr. Foolad:

We recently received a letter (see attachment) dated July 3, 2008 from the Alameda County Health Care Services Agency informing us that we have failed to upload any GeoTracker data for the Shell site at 9750 Golf Links in Oakland. As Shell's consultants for the site, our office looked into the matter and discovered that in good faith, we have been uploading data to the wrong global ID since August 2004. While we should have been uploading to Global ID T0600140495, we have been uploading to T0600101931, which refers to a closed case at the same site.

Although ACHCSA regulator Jerry Wickham has been sympathetic to our predicament, we realize that we are bound by GeoTracker requirements as outlined in the ACHCSA letter and we intend to correct the deficiency before the August 15, 2008 deadline set by ACHCSA. However, we face the daunting challenge of correcting over three years of accumulated uploads that have been made and accepted to the wrong global ID. Is it possible for the GeoTracker system to transfer these uploads from one global ID to another? If the system can save us from having to redo these 50 uploads manually, we would certainly appreciate your help.

If this is not feasible, do we have any other options for how to meet these requirements?

Thank you for your time and assistance. Please feel free to contact me if you need any clarifications or additional information.

Sincerely,

Brenda Carter
Conestoga-Rovers & Associates
5900 Hollis Street, Suite A
Emeryville, CA 94608
510.420.3343
510.420.3394 fax