



Mark Horne
Project Manager
Marketing Business Unit

**Chevron Environmental
Management Company**
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Alameda County Health Care Services
1131 Harbor Bay Parkway, Suite 250
Alameda, CA 94502-6577

RECEIVED

By Alameda County Environmental Health 11:53 am, Oct 21, 2015

Re: Chevron Service Station No. 94800
1700 Castro Street
Oakland, CA

I have reviewed the attached report entitled the *Door-to Door Well Survey Update*.

I agree with the conclusions and recommendations presented in the referenced report. The information in this report is accurate to the best of my knowledge and all local Agency/Regional Board guidelines have been followed. This report was prepared by Conestoga-Rovers & Associates, upon whose assistance and advice I have relied.

This letter is submitted pursuant to the requirements of California Water Code Section 13267(b)(1) and the regulating implementation entitled Appendix A pertaining thereto.

I declare under penalty of perjury that the foregoing is true and correct to the best of my knowledge.

Sincerely,

A handwritten signature in blue ink that reads "Mark E. Horne".

Mark Horne
Project Manager

Attachment: *Door-to Door Well Survey Update*



October 20, 2015

Reference No. 311915

Mr. Mark Detterman
Alameda County Environmental Health Services
1131 Harbor Bay Parkway, Suite 250
Alameda, California 94502-6577

Dear Mr. Detterman:

Re: **Door to Door Well Survey Update**
Chevron Service Station 94800
1700 Castro Street
Fuel Leak Case No. RO0000342

GHD Services Inc., (GHD) is submitting this *Door to Door Well Survey Update* on behalf of Chevron Environmental Management Company (CEMC). Alameda County Environmental Health (ACEH) requested a door-to-door neighborhood well survey in their June 5, 2014 letter. An initial door-to-door well survey was conducted as outlined in Conestoga- Rovers and Associates (CRA) *Conceptual Site Model Addendum* dated September 25, 2014. During that survey a letter was received by CRA that indicated one property might have a well. Unfortunately the letter returned did not have the property's address on it. As a result, CRA mailed a second round of letters on November 4, 2014 with a copy of the original response reporting a well on the property, and requested that the property owners and/or residents notify CRA, if the response belonged to them or not. Based on the lack of responses, CRA mailed an additional round of letters on December 12, 2014. As the property owner that stated they might have a well, had still not been identified, ACEH sent a letter on March 23, 2015 requesting the property owner's identification.

A letter was received that identified the property that stated they might have a well as 1927 West Street, Oakland, California (attached). After several failed attempts to reach the property owners by phone to determine the well status, CRA sent a letter on June 19, 2015 (attached) to the property owners to request the well status.

On June 23, 2015 at 10:30 am CRA received a phone call from Yu Poa Hsu, the property owner of 1927 West Street in Oakland. Yu Poa Hsu stated that there was never a well on the property and that the letter was sent in error. CRA requested that Yu Poa Hsu complete the June 19, 2015 letter and send it to CRA. To date a letter has not been received. CRA contacted ACEH by phone on June 23, 2015 to inform ACEH of what Yu Poa Hsu had stated. ACEH suggested to wait a period of time to see if Yu Poa Hsu would return the June 19, 2015 letter. To date, GHD has not received a letter from the property owner and a significant amount of time has transpired. Therefore GHD has

documented within this letter all actions taken to date to confirm the absence of a well at 1927 West Street, Oakland, California.

Based on the door to door survey results no water supply wells exist within the potential 1,050 feet maximum length of a methyl-tert-butyl plume as referenced in the Low Threat Closure Policy (LTCP) Groundwater Technical Guidance. Also based on CRA's *Conceptual Site Model and Closure Request* dated April 11, 2014 and CRA's *Conceptual Model Addendum* dated September 25, 2014 this site meets the general and media-specific criteria established in the LTCP, and therefore poses a low threat to human health, safety, and the environment, and satisfy the case-closure requirements of the Health and Safety Code section 25296.10, and case closure is consistent with Resolution 92-49 that requires that cleanup goals be met within a reasonable time frame. Therefore, GHD on behalf of CEMC requests that case closure be granted.

If you have any questions or concerns, please contact the GHD Project Manager Nathan Lee at 925-849-1003 or via email at nathan.lee@ghd.com.

Regards,

GHD Services Inc.



Nathan Lee

Nathan Lee

NL/mws/11

Encl.

cc: Mr. Mark Horne, Chevron EMC (*electronic copy*)



**CONESTOGA-ROVERS
& ASSOCIATES**

5900 Hollis Street, Suite A, Emeryville, California 94608
Telephone: (510) 420-0700 Fax: (510) 420-9170
www.CRAworld.com

June 19, 2015

Reference No. 060061

Yu Pao Hsu and Liao Lixia Yu Pao
1929 West Street
Oakland, California 94612

Re: **IMPORTANT REQUEST – 1927 West Street, Oakland California 94612**
Water Supply Well
1927 West Street
Oakland, California 94612

Dear Yu Pao Hsu and Liao Lixia Yu Pao:

Conestoga-Rovers & Associates (CRA) is contacting you on behalf of Chevron Environmental Management Company (EMC) was directed by Alameda County Environmental Health (ACEH), to request information regarding the water supply well located at the above referenced property. As indicated on your March 30, 2015 response (Attachment A), a water well exists on your property. In order to provide the information ACEH requests, please fill out the information below to indicate the use and status of the private well. CRA has attempted to call you at (510) 808-5003 but without success. Therefore, please complete the below questions at your earliest convenience and return to CRA in the enclosed self-addressed stamped envelope.

CRA and Chevron appreciate your assistance with this investigation. Should you have any questions or prefer to respond to the questions via telephone or email, please contact Nathan Lee at (925) 849-1003 or nlee@croworld.com.

Use of well? Irrigation
 Drinking water

Is the well still in use or abandoned? _____

Depth of well, if known? _____

Equal
Employment Opportunity
Employer



**CONESTOGA-ROVERS
& ASSOCIATES**


June 19, 2015

Reference No. 060061

- 2 -

Regards,

CONESTOGA-ROVERS & ASSOCIATES


Nathan Lee

KH/cw/1

Encl. Response Letter and self-addressed stamped envelope

cc: Mr. Mark Horne, Chevron EMC (*electronic only*)



ENVIRONMENTAL HEALTH SERVICES
ENVIRONMENTAL PROTECTION
1131 Harbor Bay Parkway, Suite 250
Alameda, CA 94502-6577
(510) 567-6700
FAX (510) 337-9335

March 23, 2015

IMPORTANT REQUEST

Subject: **Looking for Water Supply Well Owner;** Fuel Leak Case No. RO0000342; (Global ID # T0600102076); Chevron #9-4800, 1700 Castro Street, Oakland, CA 94612

Dear Occupant or Owner:

Alameda County Environmental Health (ACEH) is sending you this letter to follow up on water supply well questionnaires previously mailed to you on four separate dates (July 18, 2014, August 12, 2014, November 4, 2014, and December 12, 2014). The letters were sent by Conestoga-Rovers & Associates (CRA). The letters sought information regarding the presence of potential private drinking water (potable) and/or irrigation wells that might be located near or on a property. CRA received the attached response which indicates a water supply well is located on a property; however, the address of the property was not included in the response. In order to determine if a release of petroleum may have contaminated your well, please check the appropriate box below to indicate whether or not the attached response (Attachment "A") is from you. Once completed, please print your name, sign and return this letter in the enclosed pre-paid envelope by **April 27, 2015**. You may also directly contact the ACEH case worker **Mark Detterman** at (510) 567-6876 or mark.detterman@acgov.org or **Nathan Lee** of CRA at (925) 842-1003 or nlee@croworld.com. **This may be your last opportunity to potentially have your water well tested for potential petroleum contamination.**

- No the attached response is not mine
 Yes the attached response is mine

Address and use of water supply well:

1927 West St. Oakland CA 94612

Property Owner Contact Information:

Phone: 510-867-5003 E-Mail: _____

YUPAO HSEU & LIAO LIXIA YUPAO [Signature]

Property Owner or Occupant Name
(Please Print)

Property Owner or Occupant Name Signature

3/30/2015

Date

Enclosures: Attachment A – Completed Survey Form



**CONESTOGA-ROVERS
& ASSOCIATES**

July 18, 2014

Reference No. 060061

- 2 -

Please answer the following questions regarding your property at the above address:

- | YES | NO | UNSURE | |
|-------------------------------------|--------------------------|-------------------------------------|--|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 1) Is a water well installed on the property for drinking, irrigation, or other purposes? |
| <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 2) If "yes" to #1, is the well still in use? If not, please explain. |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 3) Is drinking water at the property supplied either by a municipal provider such as a village, city, or county water department, or by a private water company? |
| <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 4) Are you aware of any nearby potable (drinking) water wells? If yes, please explain. |

Comments: _____

Signature of property
owner or manager: _____

Date: _____

7/26/14

This is not original owner's signature.



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- No the attached response is not mine
 Yes the attached response is mine

Address and use of water supply well:

1927 West St. Oakland CA 94612

Property Owner Contact Information:

Phone: 510-807-5003 E-Mail: _____

YUPAO HEN & LIAO LIXIA YUPAO [Signature]

Property Owner or Occupant Name
(Please Print)

Property Owner or Occupant Name Signature

3/30/2015

Date

Enclosures: Attachment A – Completed Survey Form



**CONESTOGA-ROVERS
& ASSOCIATES**

July 18, 2014

Reference No. 060061

- 2 -

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| <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 4) Are you aware of any nearby potable (drinking) water wells? If yes, please explain. |

Comments: _____

Signature of property owner or manager: _____

Date: 7/26/14

This is not original owner's signature,